Personal Specification Home Hospice Team Assistant

	Essential	Desirable
Experience	 Awareness and understanding of the needs of palliative care patients and their carers Awareness of the needs of people living with cancer Capable of working independently using own initiative when necessary Working as part of a small team Awareness of fundraising in a small organisation 	 Understanding of working with volunteers Experience of working with client groups/Daycare
Skills and Knowledge	 Good Communication and Listening skills Able to demonstrate the need for empathy when dealing with patients and carers Understanding the need for confidentiality Awareness of Health & Safety guidelines and security in the workplace Able to record accurate information Willing to be flexible for the needs of the organisation Computer literate – competent with Microsoft Office Suite 	Ability to liaise with other professionals.
Other	 Use of own vehicle to transport patient/carer as needed. (working mileage paid) Willingness to attend meetings and training sessions to keep updated for the needs of the organisation 	